

Proving Your Identity

We need to prove your identity if you are a new customer opening a membership with us. Existing customers may also need to prove their identity when opening additional accounts.

Please provide either one of the following documents from the 'Primary ID' list with a further one document from the 'Address ID' section **or** two documents from the 'Secondary ID' list with a further one document from the 'Address ID' section.

PRIMARY ID

Document	Restrictions
Valid UK or EU Passport	Must be in date with 6 months validity
Valid Full UK Driving Licence	Showing current address only
Biometric Residence Permit (BRP)	With 6 months validity and showing limited/indefinite leave to remain status only
Non-EU Passport	With BRP or home office supporting letter

SECONDARY ID

Document	Restrictions
Bank or Building Society Statement	Most up-to-date statement within 3 months
HMRC Tax Notification	Dated within the last 3 months
Blue Disabled Drivers Pass	With more than 3 months validity
Benefit/Pension Entitlement Letter	Current year
Letter From A Professional who knows you	Showing name & address. Dated within 1 month
Council Tax Bill	Current year only
P60	Showing current address only
Home Office Status Document	Showing status and proof of right to reside
UK Armed Forces ID Card	In date only

ADDRESS ID

Document	Restrictions
Valid UK Driving Licence	Full or Provisional – must show address
Bank, Mortgage or Credit Card Statement	Most up to date - within last 3 months
Council Tax Bill	Current year
Benefit/Pension Entitlement Letter	Dated within the last 3 months
Housing Benefit Entitlement Letter	Current year
Utility Bill: Gas, Electricity or Landline	Dated within the last 3 months
Water Bill	Current year
Tenancy Agreement dated within 1 year	From Local Authority or Housing Association
Tenancy Agreement dated within 1 year	From a reputable letting agency

Please note:

- All documents must show correct name and current address.
- The same document cannot be used twice, even if it appears on both lists and must be from different companies.
- All documents must be recent. We do not accept expired documents.
- Documents used for proof of address should show your full name and current address.
- We reserve the right to obtain additional identification and address verification documents if required.
- We only accept original proof of address documents which have not been printed from the internet.